

WHY IS THE PRESCRIPTION HELPLINE NEEDED FOR MEDICARE PATIENTS?

During 2006, thousands of low income Floridians lost their Medicaid coverage for prescriptions and were required to join a Medicare Part D plan.

In addition, other low income individuals with serious disabilities and illnesses became eligible for Part D prescription coverage. These individuals do not have the means to pay for their medications if their Medicare prescription coverage is improperly denied or delayed or if they are being charged the wrong amount.

The **HELPLINE** is a source of advice and information to help ensure that Medicare patients get the medications they need.

Florida Medicare Part D Prescription Drug Helpline

Call today if you are a low income Medicare patient and you need Medicare prescription drug coverage.

1-800-436-6001

A service provided by
Florida Legal Services, Inc.

Florida Medicare Part D Prescription Drug Helpline

1-800-436-6001



The Florida Medicare Part D Prescription Drug **HELPLINE** is a service provided to low income Medicare patients who are having difficulties getting their medically necessary prescriptions. This toll-free HELPLINE offers advice and information about Medicare coverage for prescriptions.

HELP IS HERE
Call 1-800-436-6001.



WHAT ASSISTANCE CAN THE HELPLINE PROVIDE?

The **HELPLINE** offers timely information and advice to low income Medicare patients including:

- information about the Medicare Part D low income subsidy;
- the right to change drug plans without interruption of drug coverage;
- the right to appeal a plan's decision not to cover a drug.

WHEN SHOULD A MEDICARE PATIENT CALL THE HELPLINE?

If you are low income and need information about:

- Eligibility requirements for the Medicare Part D low income subsidy, also known as extra help;
- The limits of what your Medicare Part D plan can charge you if you receive extra help;
- What you can do if your pharmacy or health care provider tells you that Medicare will not cover a particular prescription; or
- What you can do if your Part D plan is not responding to your doctor's request for coverage of a prescription.

